# PRIVACY POLICY

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# Welcome to LiveHostin.com!

Your privacy is important to us, and we are committed to protecting your personal information. This Privacy Policy outlines the types of information we collect, how we use it, and the measures we take to safeguard your data.

## 1. Information We Collect

#### **Contact Information**

Full Name Email Address Phone Number

#### **Account Information**

Username Password (encrypted)

### **Billing Information**

Billing Address Payment Details

## **Communication Preferences**

Marketing Preferences Communication Opt-ins

#### **User-Generated Content**

Comments Reviews Other user-generated content

#### **Device and Usage Information**

IP Address Browser Type Device Information Log Data (pages visited, timestamps, etc.)

#### **Geolocation Data**

Location data (if enabled)

#### Other Information

Any other information you voluntarily provide or is necessary for the provision of services.

### 2. How We Use Your Information

We collect and use the information you provide for the following purposes:

## **Providing Services**

We use your personal information to deliver the services you've requested, including processing transactions, managing your account, and ensuring the functionality of our platform. Improving User Experience

Your data helps us enhance your overall experience by tailoring our services to your preferences and needs. This includes customizing content, features, and recommendations.

Communication

We may use your contact information to communicate with you regarding important updates, service-related announcements, and respond to your inquiries.

#### Personalization

Your information enables us to personalize your interactions with our platform. This may involve recommending content, products, or services that align with your interests and usage patterns.

#### **Site Analytics**

We analyze non-personal information, such as website usage patterns and demographic data, to understand how our users interact with our platform. This helps us optimize our website, identify areas for improvement, and make informed business decisions.

### **Security and Fraud Prevention**

We utilize your data to maintain the security of our platform, protect against fraudulent activities, and ensure the integrity of our services.

#### **Legal Compliance**

Your information may be used to comply with legal obligations, respond to legal requests, and enforce our Terms of Service.

### **Marketing and Promotions**

With your consent, we may use your information to send you promotional materials, special offers, or other marketing communications.

# 3. Information Sharing

We want to be transparent about how your information is shared:

We do share your personal information with third parties, excluding Stripe, which is exclusively used for credit card processing.

Your data may also be shared with third-party vendors such as cPanel. This sharing is contingent upon their acceptance of cookies for functionalities related to our services

# 4. Cookies and Similar Technologies

Our website uses cookies to enhance site functionality and provide you with a personalized experience. Cookies are small text files stored on your device, and they serve various purposes, including remembering user preferences and analyzing site traffic. You have the ability to manage your cookie preferences through browser settings or cookie consent banners. By continuing to use our website, you consent to the use of cookies as outlined in this policy. Additionally, we may employ third-party cookies from vendors like cPanel to enhance specific functionalities related to our services. Please be aware that disabling certain cookies may impact the functionality of the website. For more information on how we handle your data, refer to our Privacy Policy. If you have any questions, contact through our Live Chat. Your privacy is a priority, and we strive to provide transparency in our use of cookies to improve your online experience.

# 5. Security Measures:

To safeguard your information, we employ robust security measures. These measures are implemented to protect your data from unauthorized access and ensure the integrity of our services. However, it's essential to note that despite our best efforts, no method of transmission over the internet is entirely secure. We continuously strive to enhance our security protocols and stay vigilant against emerging threats to maintain the confidentiality and integrity of your data. If you have any security-related concerns or questions, please don't hesitate to send an email. Your trust is paramount, and we are committed to maintaining a secure environment for your online interactions.

## 6 Your Choices

As our valued user, you have certain rights regarding your personal information. You have the right to access, correct, and delete your personal information held by us. If you wish to exercise any of these rights or have inquiries about the information we hold, please follow the steps below:

### **Access Your Information:**

Your personal information can be accessed from the client area. <u>Click Here</u>. To request access to your personal information, please email, <u>send an email</u> asking for a detailed copy of your information stored on our servers.

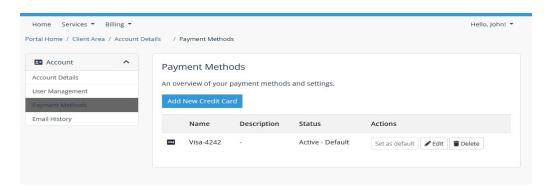
#### **Correct Your Information:**

If you believe any of your information is inaccurate or incomplete, please view the client area. From the account details page you may modify/ your personal information. If there is something you cannot modify, or need help, please <u>send an email</u>, Our staff has limited access to the information you provide.

#### **Delete Your Information:**

If you wish to delete your personal information, please view the client area. From the account details page you may modify/delete your personal information. If there is something you cannot modify, or need help, please <u>send an email</u>, Our staff has limited access to the information you provide. Note that certain data may be retained for legal or legitimate business purposes.

For any assistance or clarification on exercising your rights, feel free to reach out to our support team through the live chat. We are dedicated to ensuring your control and transparency over your personal information, and we are here to assist you in any way we can.



Client Area - Modify / Delete

# 7. Children's Privacy:

Our services are not directed to individuals under the age of 13.

If we learn that we have collected personal information from a child under 13, we will take steps to delete it.

# 8. Changes to Privacy Policy:

We may update this Privacy Policy from time to time. Any changes will be posted on this page. Your continued use of our services after changes constitutes acceptance of the updated Privacy Policy.

### 9. Contact Us:

If you have questions about this Privacy Policy, please contact us through the **Live Chat**. By using our website or services, you agree to the terms outlined in this Privacy Policy.